



Middle Tennessee State University

Targeting Risk & Intervention

Description

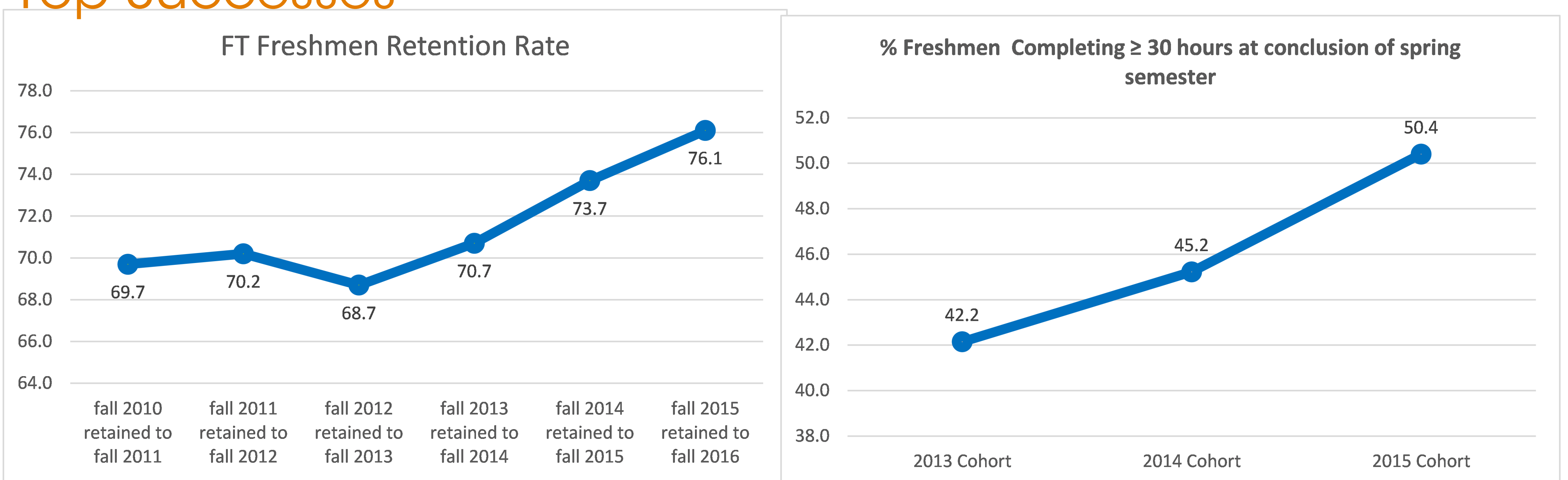
Technology: Education Advisory Board's Student Success Collaborative (EAB SSC Campus)

- Hiring 47 additional advisors.
- Application of enhanced predictive analytics to identify and intervene with at-risk students.
- Developing an integrated system of learner support.
 - Free tutoring for 200+ courses.
 - Supplemental instruction in 36 course sections for 2,100+ students.
- Redesign of 27 general education courses.
- Weekly reports on key student success outcomes are distributed campus-wide.

Impact on Student Supports

- Student-to-advisor ratio is 260/1, enabling a caseload management approach.
 - Data-informed, personalized advising.
- Advisors and colleges have ownership of primary student success outcomes.
- Resources are segmented to serve an advising population stratified by risk and need.
 - A special focus on the "murky middle."
- A campus ethos was created that is focused on student success.
 - Initiatives such as co-requisite model to learning communities for faculty and students.

Top Successes



Challenges

- Increasing the level of involvement and engagement of all students.
- Developing models to support advisor professional development and career paths.