

Student Intake Survey

- Offer non-cognitive intake survey to every new program student
- Use survey responses and Starfish Early Alert to identify potential barriers and refer students to interventions before classes start



Impact on Student Success Model

- Makes early alert even earlier by referring high-risk students to one point of contact
- Collaboration with Student Services teams to design interventions that work for them

Successes:

30% of the incoming Fall 2016 class engaged in an intervention

Student Intake Survey referrals were resolved at a rate of

48%

Challenges:



Identifying a contact method that students would respond to



Integrating survey results into our current technology and business practices

