SEATTLE COLLEGES

Targeting risk and intervention, academic and career planning

DESCRIPTION OF IPASS PILLAR

Using predictive analytics to target students at risk of not persisting

Mapping and enhancing advising processes to optimize advising case loads

Developing tools to aid student education planning, facilitate advisor student interaction, and gauge progress

Engaging leadership and stakeholders in change leadership

Illume Students by Civitas Learning, advisor dashboard (local), EdPlan (local)

IMPACT FOR ADVISING AND STUDENT SUPPORT

Advising directors are now reviewing processes to identify ways to streamline their work and to use predictive analytics

Student services are more aware of overall student persistence rates as well as rates for specific student groups

Trustees, institutional leaders, and functional area leads are more aware of persistence and completion rates and promising strategies to generate "lift"

TOP SUCCESSES

Launching new technology tool with outside vendor after more than a year of preparation

Offering professional development events in change leadership; engaging more than 70 colleagues in training events

Securing advising directors' interest and participation in using technology tools

CHALLENGES

Aligning and coordinating multiple technology change initiatives

Customizing technology tools to local needs and local knowledge

Getting buy-in and maintaining momentum

SEATTLE COLLEGES
Central · North · South · SVI