



"Connect: Start Smart. Finish Strong" is utilizing Jenzabar to:

- Establish retention profile to facilitate implementation of Early Alert System;
- Assist faculty advisors as they counsel students on potential pathways;
- Ensure timely communication between faculty and staff (including advisors) and students;
- Promote early registration and meetings with advisors;
- Provide faculty advisors with wide range of advising tools and training materials;
- Record advising notes and other information associated with student success.

"Connect: Start Smart. Finish Strong" has revolutionized the student support model at Texarkana College by establishing an institutional culture in which students are able to:

- Experience a Learning Frameworks class in which they select and plan academic and career pathways to ensure timely completion and ease of transfer;
- Meet regularly with faculty advisors to explore career and academic opportunities;
- Engage more fully with the college experience through technology and other resources.

Our two greatest successes:

- Reducing our advisor: student ratio from 450:1 to 50:1 in year one of the plan.
- Replacing a noncredit college success course for developmental students only with a core curriculum Learning Frameworks class required of all FTIC students.

Biggest challenge:

To find relevant rewards to recognize student achievement of milestones and also faculty contributions to advising.