

TOP IT ISSUES, 2021

Post-Pandemic Futures

The EDUCAUSE 2021 Top IT Issues point to three potential scenarios that can help guide leaders as higher education emerges from the COVID-19 pandemic.

RESTORE

#1 Cost Management

Reducing institutional costs and increasing workforce efficiency

#3 Financial Health

Revising budget models and IT governance

#4 Affordability and Digital Equity

Providing increased support for students' technology needs and enabling technology availability

#2 Online Learning

Strengthening online and hybrid education

#5 Information Security

Providing information security leadership

EVOLVE

#2 Equitable Access to Education

Providing technologies, support, and policies for diverse users

#1 Student Success

Advancing student support services to help students attain academic and career goals

#3 Online Learning

Progressing from emergency remote teaching to online learning

#4 Information Security

Developing a cybersecurity operations strategy

#5 Financial Health

Partnering to develop new funding sources

TRANSFORM

#1 Institutional Culture

Contributing to a culture of transformation

#3 Technology Strategy

Developing an enterprise architecture that keeps pace with strategic change

#5 Cost Management

Focusing on digital transformation

#4 Enrollment and Recruitment

Exploring and implementing creative holistic recruitment solutions

#2 Technology Alignment

Identifying and applying sustainable strategies and innovations

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