The EDUCAUSE 2021 Top IT Issues point to three potential scenarios that can help guide leaders as higher education emerges from the COVID-19 pandemic.

**RESTORE**

1. **Cost Management**
   - Reducing institutional costs and increasing workforce efficiency

2. **Online Learning**
   - Strengthening online and hybrid education

3. **Financial Health**
   - Revising budget models and IT governance

4. **Affordability and Digital Equity**
   - Providing increased support for students’ technology needs and enabling technology availability

5. **Information Security**
   - Providing information security leadership

**EVOLVE**

1. **Student Success**
   - Advancing student support services to help students attain academic and career goals

2. **Equitable Access to Education**
   - Providing technologies, support, and policies for diverse users

3. **Online Learning**
   - Progressing from emergency remote teaching to online learning

4. **Information Security**
   - Developing a cybersecurity operations strategy

5. **Financial Health**
   - Partnering to develop new funding sources

**TRANSFORM**

1. **Institutional Culture**
   - Contributing to a culture of transformation

2. **Technology Alignment**
   - Identifying and applying sustainable strategies and innovations

3. **Technology Strategy**
   - Developing an enterprise architecture that keeps pace with strategic change

4. **Enrollment and Recruitment**
   - Exploring and implementing creative holistic recruitment solutions

5. **Cost Management**
   - Focusing on digital transformation

Learn more about the EDUCAUSE Top IT Issues at [https://www.educause.edu/2021issues](https://www.educause.edu/2021issues)

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