Lumina Grant Progress Report for May/June 2015

SITAR (Strategic IT Assessment Report)

Work in May and June 2015 focused on continuing development of the reporting portal, exploring alignment of the assessment service with EDUCAUSE program areas, and developing remaining deployment index content for inclusion in the CDS 2015 survey. Activities included:

- Portal development: Pinnacle Solutions has continued to work on the portal, including programming the functionality needed to automatically generate the Information Security Maturity and Deployment Index (MI/DI) report, to create custom peer groups, and to update responses to maturity and deployment indices.

- Assessment service design: Based on feedback from the IT Assessment and Benchmarking Advisory Board (ITABAB) regarding creating a user experience around the assessment reports, EDUCAUSE explored the idea of aligning the assessment service with EDUCAUSE program areas. Activities for this effort include:
  - To facilitate discussions with program leaders about aligning the assessment service with EDUCAUSE program areas, we created a prototype MI/DI report for Student Success Technologies using the format developed for the Information Security report.
  - Leaders of six EDUCAUSE program areas were consulted about testing this concept with their community and piloting an offering of the portal with their community. All program leads are eager to explore this possibility.
  - After assessing annual program cycles and opportunities for engagement with community advisors, a new project plan for developing the assessment service design was established. Community leaders for each program area will be consulted about integrating the assessment portal into their program area by the end of the summer and piloting of the assessment portal with these audiences will begin in early fall. Given long lead times for integrating new content into EDUCAUSE program areas it is clear that this work will extend through 2016 and require significant resources from EDUCAUSE to test and implement.
  - In the meantime, the Strategic Assessment Report will be launched as a predominantly self-help service (as originally envisioned) in Q1 2016 as part of the ECAR (EDUCAUSE Center for Analysis and Research) subscription program. This will provide time to design additional user experience and other supporting services within EDUCAUSE program areas without delaying the initial SITAR launch. An initial minimal launch will also provide the opportunity to learn more about members’ needs using the reports and the design of the reports themselves.
  - To prepare for the program integration work in 2016 EDUCAUSE has also spent time developing resource estimates needed for 2016 and estimating ongoing costs associated with this service design model.

- In preparation for CDS 2015 and the initial launch of our service in 2016, deployment indices for analytics and research computing were developed and included in CDS 2015 survey.

Project Status: On track
Risks, Issues, or Concerns: None

Priorities for July 2015:

- Pinnacle Solutions will continue work on the portal in preparation for user piloting in August.
- EDUCAUSE will begin discussions with program area community leaders to evaluate the concept of integrating the assessment portal service into their program.
- EDUCAUSE will prepare marketing and support materials needed for user piloting in August.