Academic Affairs creates Instructional Support Services (ISS) from existing Audio-Visual Center units. Community Outreach and Partnerships in Service-Learning (COPSL) forms as part of ISS. Scholarship of Teaching and Learning (SOTL) efforts begin.

Partner services expand to third cluster on first floor, 23 group workstations on fifth floor, and newly created Adaptive Technology Center.

New partnership between Academic Affairs and UITS results in creation of the Teaching and Learning Technologies Lab (TLTL) to support faculty use of instructional technologies.

Campus Instructional Consulting (CIC) forms from several consulting offices; partnership with TLTL continues.

Campus Writing Program (CWP), founded in 1990, joins ISS.

UITS and IU Libraries open Information Commons, a 24/7 state-of-the-art facility with onsite reference and technology assistance.

IU Libraries reorganize and create the Teaching and Learning Department.

CITL staff moves to common location in Franklin Hall.

Writing Tutorial Services (WTS) moves program to Information Commons.

New CITL space opens in Wells Library, strengthening collaborations with library staff and missions.