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WELCOME!
Thank you for attending this year’s NERCOMP Annual Conference!

When we come together, we can do transformative things. The NorthEast Regional Computing Program (NERCOMP) and EDUCAUSE have brought together our innovative and committed community for 60 years. From the frontline staff all the way up to the CIO, we have created communities of faculty, researchers, learners, and institutions.

YOU are a vital part of this community and together our influences improve the use of technology in higher education, helping to guide and shape our institutions’ strategies.

At NERCOMP 2016, you’ll build your professional network, reflect with colleagues, and explore these key topics:

- IT Services: Support Models and Practice
- Leadership and Organizational Development
- Libraries and Scholarship in the 21st Century
- Policy, Regulations, and Security
- Systems and Solutions
- Teaching and Learning
- Corporate and Campus Solutions

We encourage you to share your successes (and struggles)—which enhance our collective learning.

NERCOMP’s mission is to enhance the communication and dissemination of information related to the use of computers, networks, and information technology in education, academic research, and educational administration throughout the northeastern United States. NERCOMP is an EDUCAUSE Association Partner. For more information, visit nercomp.org.

EDUCAUSE is a nonprofit membership association created to support those who lead, manage, and use information technology to benefit higher education. A comprehensive range of resources and activities is available to all EDUCAUSE members. For more information about EDUCAUSE, including membership, please contact us at info@edulexus.edu or visit edulexus.edu.
SESSION ABSTRACTS

Session titles and presenters are listed in this program chronologically by key program topics. For details including a descriptive session summary, visit the meeting website (educause.edu/nc16) or use our mobile app (see page 6).

NAMES BADGES AND NETWORKING STICKERS

Your name badge verifies your registration and provides admission to functions. Please wear your name badge during the conference. Visit the Sticker Bar located near the registration desk to identify areas of interest to you and maximize your on-site interactions.

WIRELESS ACCESS

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PASSPHRASE: educause (case sensitive)

Wireless is available during registration hours. Please be respectful and limit your use of personal MiFi devices. These will disrupt the wireless experience for those around you.

SESSION RESOURCES

All presenters are invited to upload their session resources including slides, videos, and handouts, etc. These resources are available to participants on the NERCOMP website.

CONTRIBUTE AND CONNECT

Take an active role in your conference experience while on-site and online:

- Join the Twitterati: Tag your tweets with #NERCOMP16.
- “Like” our Facebook page and get updates on all things EDUCAUSE.
- Be a photo journalist: Share your images online and tag them with #NERCOMP16.
- Stay updated on the NERCOMP and EDUCAUSE communities: Connect with us on LinkedIn.
NERCOMP CENTRAL

At NERCOMP Central, located in the exhibit hall, NERCOMP board and program committee representatives will be available to answer your questions, listen to your suggestions, and talk about opportunities for getting more involved with NERCOMP.

EVALUATION FEEDBACK

Your input is vital to helping shape future events—from what’s offered through the program to who presents it. Please tell us what you think.

SESSIONS

Share your thoughts on sessions and presenters through the mobile app or the online event program: educause.edu/nc16/agenda

OVERALL

Watch for the overall evaluation e-mail shortly after the event.

RECEPTION

TUESDAY, MARCH 22, 5:30–6:30 P.M.
NARRAGANSETT BALLROOM A/B (LOBBY LEVEL), OMNI HOTEL

- Relax over food and drink and get to know your colleagues.
- A cash bar will be available; each attendee will receive one drink ticket.

NOTE: Please wear your name badge for admittance.

RECORDING/STREAMING POLICY

Because all presentations and associated materials are the presenters’ intellectual property, you must obtain the presenters’ permission to record or stream their session or activity in any medium (including, but not limited to, Periscope, Meerkat, and YouTube).

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SCHEDULE AT-A-GLANCE

MONDAY

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<th>Registration Open</th>
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<tr>
<td>Ballroom Foyer</td>
<td>1:00–3:00 p.m.</td>
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<tr>
<td>10:00 a.m.–5:00 p.m.</td>
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</tr>
</tbody>
</table>

Coffee
Lunch for Seminar Participants
Rotunda
12:00–1:00 p.m.

Refreshment Break for Seminar Participants
3:00–3:30 p.m.

Seminars (continued)
3:30–5:00 p.m.
# SCHEDULE AT-A-GLANCE

## TUESDAY

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<th>Event</th>
<th>Time</th>
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<tbody>
<tr>
<td><strong>Registration Open</strong></td>
<td>10:00 a.m.–5:00 p.m.</td>
</tr>
<tr>
<td><strong>Breakfast</strong></td>
<td>7:30–8:30 a.m.</td>
</tr>
<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>8:00–8:50 a.m.</td>
</tr>
<tr>
<td><strong>General Session: Gerard Senehi</strong></td>
<td>9:00–10:15 a.m.</td>
</tr>
<tr>
<td><strong>Refreshment Break</strong></td>
<td>10:45–11:30 a.m.</td>
</tr>
<tr>
<td><strong>Exhibit Hall Open</strong></td>
<td>10:45 a.m.–12:00 noon</td>
</tr>
<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>11:30 a.m.–12:20 p.m.</td>
</tr>
<tr>
<td><strong>Lunch and Roundtable Discussions</strong></td>
<td>12:20–1:10 p.m.</td>
</tr>
<tr>
<td><strong>Desserts in the Exhibit Hall</strong></td>
<td>1:10–2:00 p.m.</td>
</tr>
<tr>
<td><strong>Exhibit Hall Open</strong></td>
<td>1:10–4:30 p.m.</td>
</tr>
<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>2:00–2:50 p.m.</td>
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<tr>
<td><strong>Concurrent Sessions</strong></td>
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</tr>
<tr>
<td><strong>Refreshment Break</strong></td>
<td>3:50–4:30 p.m.</td>
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<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>4:30–5:20 p.m.</td>
</tr>
<tr>
<td><strong>Reception</strong></td>
<td>5:30–6:30 p.m.</td>
</tr>
<tr>
<td><strong>Whalley Dinner / Comedy Show</strong></td>
<td>6:30–8:30 p.m.</td>
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</table>

## WEDNESDAY

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</tr>
<tr>
<td><strong>Refreshment Break in the Exhibit Hall</strong></td>
<td>10:15–11:00 a.m.</td>
</tr>
<tr>
<td><strong>Exhibit Hall Open</strong></td>
<td>10:15 a.m.–12:00 noon</td>
</tr>
<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>11:00–11:50 a.m.</td>
</tr>
<tr>
<td><strong>Lunch</strong></td>
<td>11:50 a.m.–1:00 p.m.</td>
</tr>
<tr>
<td><strong>Desserts and Refreshments in the Exhibit Hall</strong></td>
<td>12:20–1:10 p.m.</td>
</tr>
<tr>
<td><strong>Concurrent Sessions</strong></td>
<td>1:10–2:00 p.m.</td>
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<tr>
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<td>2:00–2:50 p.m.</td>
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<td><strong>Refreshment Break</strong></td>
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<tr>
<td><strong>Whalley Dinner / Comedy Show</strong></td>
<td>6:30–8:30 p.m.</td>
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</table>
MONDAY
March 21

10:00 a.m.–5:00 p.m.
Registration Desk Open
BALLROOM FOYER

12:00 noon–1:00 p.m.
имв Lunch for Preconference Seminar Participants
ROTUNDA

1:00–5:00 p.m.

PRECONFERENCE SEMINARS
Note: Separate registration and fee required to attend seminars.

Seminar 01A
Inclusive Services and Work Environments: What You Can Do
ROOM 551

Matthew Maderos, Associate Director, Client Services, Boston University; Christina M. Finneran, Vice President for Institutional Research, Analytics, and Consulting, Bowdoin College; Melba Acevedo, Director, Instructional Technology and Distance Learning, Northern Essex Community College; Michael Cato, Chief Information Officer, Vassar College; Antonio Farias, Vice President for Equity and Inclusion/Title IX Officer, Wesleyan University

Seminar 02A
Senior Leadership Forum | From Today to 2020: The Changing Landscape of Higher Education
Sponsored by VMware, Bronze Partner
ROOM 552
Terri-Lynn Thayer, Research Director, Higher Education, Gartner; Dan Gregory, Co-Director, Center for Entrepreneurship Education, Northeastern University; Maryellen Beaulieu, Vice President for Strategic Initiatives, University of New England

3:00–3:30 p.m.
имв Refreshment Break for Seminar Participants
OUTSIDE ROOM 551

TUESDAY
March 22

7:00 a.m.–5:30 p.m.
Registration Desk Open
BALLROOM FOYER

7:30–8:30 a.m.
имв Breakfast
EAST PREFUNCTION AREA AND ROTUNDA
8:30–9:20 a.m.

CONCURRENT SESSIONS

IT Services: Support Models and Practice

Waterfall, Agile, and Everything In Between: A Roundtable Discussion of Delivery Methodologies in Higher Ed
ROOM 550


Leadership and Organizational Development

Helping Central IT’s Efforts by Building a Community of Practice to Support Educational Technologies at Large Institutions
ROOM 551

Domenic Screnci, Executive Director Educational Media and Technology, Boston University

Libraries and Scholarship in the 21st Century

Reframing the Framework: Information Literacy Frames through a Social Justice Lens
ROOM 553

Laura Saunders, Assistant Professor, Simmons College

Policy, Regulations, and Security

IT Risk Management and Governance: How Do You Measure Up?
ROOM 554

Catherine Watt, Senior Analyst, EDUCAUSE; Jeffrey Battaglino, Director, IT Service Management, Compliance and Security, Seton Hall University

Systems and Solutions

Identifying an Identity Management Solution
ROOM 555

Bryan Skowera, Director, Network Services, Fairfield University

Corporate and Campus Solutions

You Got an “A” on the Project But You Failed the Course: What Now?
ROOM 552

Tim Hebert, CEO and President, Atrion; Mike Statmore, Chief Information Officer, Post University; Karen Warren, Director of User and Technical Services, Wesleyan University

9:30–10:45 a.m.

GENERAL SESSION

The Power of Questions
Sponsored by Laserfiche, Silver Partner
BALLROOM DE

Gerard Senehi, Mentalist/Activist, ExperiMentalist

Gerard Senehi, one of the world’s leading mentalists and founder of the QUESTion Project, will take us on a journey into big questions. Such questions help students expand their minds and stretch their ideas about who they are and how to shape their lives with purpose. This is not a “performance” or a “talk” but rather an “experience” that will inspire possibilities about how education can support students with questions that matter.
### TUESDAY
March 22

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
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</table>
| 10:45–11:30 a.m.| **Refreshment Break**  
*Sponsored by BCp* | **BALLROOM A-C (EXHIBIT HALL)** |
| 10:45–12:00 noon| **Exhibit Hall Open** | **BALLROOM A-C**                  |
| 11:30 a.m.–12:20 p.m. | **CONCURRENT SESSIONS**  
**IT Services: Support Models and Practice**  
**A Snapshot in Time: ITSM at Boston University Today** | **ROOM 550** |
|                 | **Leadership and Organizational Development**  
**Visual Simplicity: Communicating the Value of IT** | **ROOM 551** |
|                 | **Libraries and Scholarship in the 21st Century**  
**It Takes a Village: Curating Local Digital Content** | **ROOM 553** |
| 11:30 a.m.–12:20 p.m. | **COMBINED SESSION**  
**Teaching and Learning**  
**Online Mastery-Based and Competency-Based Education Approaches** | **ROOM 555** |
|                 | **Systems and Solutions**  
**A VDI Design for Cultural Change** | **ROOM 554** |
|                 | **Corporate and Campus Solutions**  
**Driving Student Success with Smart Technology** | **ROOM 552** |
| 12:20–1:10 p.m. | **Lunch and Roundtable Discussions**  
*Sponsored by Atrion* | **PREFUNCTION AREAS AND ROTUNDA** |
| 1:10–2:00 p.m.  | **Dessert and Refreshments**  
*Sponsored by BCp* | **BALLROOM A-C (EXHIBIT HALL)** |
1:10–4:30 p.m.

**Exhibit Hall Open**

**BALLROOM A-C**

2:00–2:50 p.m.

**CONCURRENT SESSIONS**

**IT Services: Support Models and Practice**

**The Accessibility Imperative: 5 Steps to Jump-Starting Efforts on Campus**

**ROOM 550**

**Judy Ferres**, Associate Director, Office for Institutional Diversity, **David Lewis**, Web Systems Administrator, and **Scott Olivieri**, Manager, Web Technology, Boston College

**Leadership and Organizational Development**

**Leadership Competencies That Promote Change**

**ROOM 551**

**John Kennedy Lewis**, Adjunct Faculty, Department of Business and Economics, Salve Regina University

**Systems and Solutions**

**Happy Endings: Reengineering Wesleyan’s Software Deployment to Labs and Classrooms**

**ROOM 553**

**Kyle Tousignant**, Desktop Systems Engineer, Wesleyan University

**Teaching and Learning**

**Course Design: Pedagogical Approaches to Assessing Higher-Order Cognitive Skills**

**ROOM 554**

**Tofool Alghanem**, Assistant Director of Advanced and Graduate Education, and **Jennipher Murphy**, Education Technology Senior Administrator, Tufts University

**The Technology and Pedagogy of Group Work: Strategies for Success**

**ROOM 555**

**Rebecca Taub**, Instructional Designer, Brown University; **Erin DeSilva**, Instructional Designer, Dartmouth College

**Corporate and Campus Solutions**

**Making the Switch from Your Legacy ERP Systems: Why Now?**

**ROOM 552**

**Ganesan Ravishanker**, CIO, Wellesley College; **Lawrence Fitch**, Senior Value Manager for Education and Government, Workday

3:00–3:50 p.m.

**CONCURRENT SESSIONS**

**IT Services: Support Models and Practice**

**Sketching the Many Faces of Video: Creating and Communicating Policy and Guidance to Support a Growing Need**

**ROOM 550**

**Stacy Cohen**, Educational Technologist, and **Robin S. Robinson**, Director, Education Technology and Interactive Media, Framingham State University

**Leadership and Organizational Development**

**Creating the T-Shaped Professional: The IT Academy at Harvard**

**ROOM 551**

**Dennis Churchman**, Director, Business Operations, Information Technology, Harvard Business School; **Nicole Breen**, Director of HR for IT and Financial Administration, **Deirdre O’Shea**, Training Program Manager, and **Patty St. Amand**, Senior Human Resources Consultant, Harvard University
Systems and Solutions

**Streamlining Application Deployment and Management through Virtualization**
ROOM 554

David J. Blezard, Senior IT Manager, University of New Hampshire

**Corporate and Campus Solutions**

**Hyperconvergence and Higher Education**
ROOM 552

Todd Bailey, Infrastructure and Design Manager, and Steve Bulmer, Vice President of Professional Services, The Walker Group; Jesse Lunt, Assistant Director for Infrastructure and Operations, University of Saint Joseph

**COMBINED SESSIONS**

**Libraries and Scholarship in the 21st Century**

**Sustainable Models for Creating Open and Affordable Course Materials: Partnerships among Librarians, Faculty, and Instructional Designers**
ROOM 553

Margaret Cohen, Head Librarian, Boston College; Torrey Dukes, Reference and Instruction Librarian, Lance Eaton, Coordinator of Instructional Design, and Andrea Milligan, Director of Instructional Technology and Design, North Shore Community College; Kathy Labadorf, Undergraduate Services Librarian/Liaison to Women's Studies, University of Connecticut; Jeremy Smith, Digital Projects Manager, Scholarly Communication, University of Massachusetts Amherst

*Moderated by: Susan Stearns, Executive Director, Boston Library Consortium*

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**Teaching and Learning**

**Taking Systematic Approaches to Reducing Barriers for All Students**
ROOM 555

Tracie Ortiz, Instructional Designer/Administrative Faculty, Old Dominion University; Dan Feinberg, Senior Instructional Designer, SUNY System Administration

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**3:50–4:30 p.m.**

☆ **Refreshment Break**

Sponsored by BCPI

BALLROOM A-C (EXHIBIT HALL)

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**4:30–5:20 p.m.**

**CONCURRENT SESSIONS**

**Leadership and Organizational Development**

**EI for IT: Where Are We, and Where Should We Go?**
ROOM 551

Miriam A. Cope, Academic Computing Manager, Wesleyan University

**Libraries and Scholarship in the 21st Century**

**Assessing to Reinvent an Aging Learning Commons: A Multimethod Approach to Capturing Student Behavior in Informal Learning Spaces**
ROOM 553

Jessica Adamick, Assistant to the Associate Director for Library Services, and Sarah C. Hutton, Head, Undergraduate Teaching and Learning Services, University of Massachusetts Amherst
Systems and Solutions

Once Upon a Time: The Story of a Successful BI Implementation
ROOM 554
Rachael Coombes, Business Intelligence Specialist, and Lisa Newman, Senior Software Engineer, Wellesley College

Teaching and Learning

Loving the Changer: Creating a Culture That Supports Transformation
ROOM 555
Colleen Wheeler, Consultant; D. Grainger Wedaman, Director of Outreach, Brandeis University

Corporate and Campus Solutions

Why You Should Virtualize Your Desktops
ROOM 552
Brad Maher, Director of Technology, Focus Technology Solutions; Peter Hastings, Associate Vice President and CIO, Merrimack College

COMBINED SESSION

IT Services: Support Models and Practice
Collecting Meaningful, Consistent, and Integral Data for Retention in Your Service Management System
ROOM 550
Catherine Bergren, Director of Service Delivery, Connecticut Distance Learning Consortium; Jeffrey Battaglino, Director, IT Service Management, Compliance, and Security, Seton Hall University

WEDNESDAY

March 23

7:00 a.m.–4:00 p.m.
Registration Desk Open
BALLROOM FOYER

7:00–8:00 a.m.
 Breakfast
EAST PREFUNCTION AREA AND ROTUNDA

MEETING
 Professional Development Coordinators Breakfast
(By invitation only)
ROOM 556
WEDNESDAY
March 23

8:00–8:50 a.m.

CONCURRENT SESSIONS
Leadership and Organizational Development

Cultivating a Service-Focused, High-Performing Team the Old-Fashioned Way
ROOM 551
Christina Huszcza, Associate Director for Communication Technology Support and Services, The George Washington University

Libraries and Scholarship in the 21st Century

Overcoming Challenges with a Digital Media Literacy Institute
ROOM 553
Jacqueline Burger, Associate Professor, Learning Technologies Librarian, Bucks County Community College

Systems and Solutions

From the Basement to the Cloud
ROOM 554
Matthew Ivaliotes, Manager, Systems Group, Northwestern University

Teaching and Learning

Supporting New Media: Visual Writing as a Case Study
ROOM 555
Jordan Tynes, Research and Instructional Technologist, Wellesley College

The Innovation Pipeline: Managing New Technologies in a Four-Stage Process
ROOM 550
Lisa Keohane, Instructional and Research Technologist, Babson College

9:00–10:15 a.m.

GENERAL SESSION
Growing Up Under a Microscope: How Teens Achieve Privacy in Networked Publics
Sponsored by Dropbox for Education
BALLROOM DE
danah boyd, Principal Researcher, Microsoft Research New York City, Microsoft Corporation

There is a widespread myth that young people don’t care about privacy. Embedded in this myth is an assumption that participation in public networks formed through social media like Facebook and Twitter and Instagram indicates a rejection of privacy. Yet, just because youth want to participate in public life—or even in acts of publicity—doesn’t mean that they are looking to have their life under a microscope. Frustrated by ongoing surveillance, many youth develop innovative approaches for achieving privacy in public settings. This creates new complications and challenges for parents, educators, and caring adults who are trying to help youth successfully navigate and learn in a world shaped by social media.

In this talk, danah will draw on ethnographic work with American youth to examine how young people understand privacy, explore the strategies they take to achieve privacy in networked publics, and reflect on how their practices introduce new conundrums for those working in education.
10:15–11:00 a.m.

Coffee Break
Sponsored by Canvas, Bronze Partner
BALLROOM A-C (EXHIBIT HALL)

10:15–12:00 noon

Exhibit Hall Open
BALLROOM A-C

11:00–11:50 a.m.

CONCURRENT SESSIONS

Leadership and Organizational Development

Leading Change: Building Toward a Strategic Vision of Innovation
ROOM 551
Brian Gardner, Director of Academic Technologies, Columbia University

Libraries and Scholarship in the 21st Century

Library Collections Support for Digital Humanities
ROOM 553
Julie Linden, Associate Director of Collection Development, Yale University

Policy, Regulations, and Security

Partly Cloudy Doesn’t Mean Mostly Sunny
ROOM 555
Kevin Muller, Assistant Director, Fordham University

GIS and Story Maps in the Liberal Arts University: Lessons Learned and Future Plans
ROOM 550
Kim Diver, Assistant Professor of the Practice, and Jason L. Simms, Academic Computing Manager for the Social Sciences, Wesleyan University

Corporate and Campus Solutions

Innovation and the Liberal Arts: A Fireside Chat
ROOM 552
Rob Smith, Director of Systems and Networks, Davidson College; Jason Katcher, Global Head of Education, Dropbox for Education

11:50 a.m.–1:00 p.m.

Lunch
Sponsored by Intel Corporation
EAST PREFUNCTION AREA AND ROTUNDA

Annual NERCOMP Institutional Representative Lunch Meeting
(By invitation only)
ROOM 557

12:45–1:30 p.m.

Exhibit Hall Open with Dessert and Refreshments
Sponsored by Canvas, Bronze Partner
BALLROOM A-C (EXHIBIT HALL)
CONSTITUENT GROUPS

NERCOMP Vendor Licensing Overview
ROOM 550
Ananda Jones, Project Manager, Vendor Relations, NERCOMP; Barbara West, Director NE SLED, SHI International Corp.

Network Management Constituent Group
ROOM 551
Brian Helman, Director, ITS-Networking Services, Salem State University

POSTER SESSIONS
WEST PREFUNCTION AREA
These poster sessions allow conferees to share campus experiences with colleagues on a one-to-one basis. This is your chance to learn exactly what you need to know about interesting initiatives.

IT Services: Support Models and Practice
Semi-Agile Support Management
Edward R. O’Neill, Senior Instructional Designer, Yale University

Student Support and Leadership: Improving People, Making Connections, and Building Community
Jerome Allen Jr., Instructional Technologist, Saint Michael’s College

Leadership and Organizational Development

The Innovation Pipeline: Managing New Technologies in a Four-Stage Process
Lisa Keohane, Instructional and Research Technologist, Babson College

ITAP—Mentoring the Next Generation of Instructional Technologists
Olivia Haller, ITAP Apprentice, and Shunong Sun, ITAP Apprentice, Colgate University; Dongi Lee, ITAP Apprentice, Hamilton College; Melissa Rice, ITAP Apprentice, Hobart and William Smith Colleges; Rashan Smith, ITAP Apprentice, Skidmore College; Borjana Nikolic, ITAP Apprentice, St. Lawrence University; Jahicol Baralt, ITAP Apprentice, Terry Tucker, ITAP Apprentice, and Lai Wa Wong, ITAP Apprentice, Union College

Moderated by: Stanley Weaver, Digital Learning Consultant, Hobart and William Smith Colleges; Kevin Barhydt, Academic Technology Specialist, Union College

Libraries and Scholarship in the 21st Century

The OER Ambassadors Pilot
Jennifer Carroll, Collection Management Librarian, Eleta Exline, Scholarly Communication Librarian, Catherine Overson, Associate Director, Center for Excellence in Teaching and Learning, and Daniel Pyburn, Project Director, Center for Excellence in Teaching and Learning, University of New Hampshire

Systems and Solutions
ShareStream: Creating a Repository for Embedding Video in Blackboard Learn
Christopher Vescovi, Instructional Support Specialist, Fairfield University
Using Aruba RAP Technology to Extend a Campus Wireless Network to Buildings Not Connected to the LAN

James Taft, Assistant Director of Technology Support Services, and Ken Taillon, Network Administrator, Wesleyan University

Teaching and Learning

Analytics in Instructional Design

Scott S. Millspaugh, Instructional Designer, and Jing Qi, Learning Management System and Analytic Specialist, Dartmouth College

Apple TV in the Classroom at Arcadia University

Timothy Belloff, Director of Academic Technology, and Samuel Lodise, Director of User Services, Arcadia University

Creating Interactive Applications for Online Courses with Adobe Captivate 9: Programing Not Required

Christopher Neidig, Associate Director of Instructional Design, and Frances Rowe, Director of Instructional Design, Quinnipiac University

Enhancing Virtual Communities through VoiceThread

Susan Riello, E-Learning Specialist, Quinnipiac University

Rethinking the Faculty Role: The Disaggregated Approach at College for America

Jacob DeSchuiteneer, Curriculum and Assessment Developer, Kaitlin LeMoine, Assistant Director, Curriculum and Assessment Development, and Mary P. Lizie, Curriculum and Assessment Developer, Southern New Hampshire University

2:15–3:05 p.m.

CONCURRENT SESSIONS

Policy, Regulations, and Security

Defending the Network: Technology Needed for Monitoring, Detection and Prevention

ROOM 554

Tim LaGrant, Technical Director, Becker College-Worcester

Systems and Solutions

accessTufts: Leveraging Design Thinking and Enterprise Architecture to Reinvent and Enrich the Higher Ed Admin Work Experience

ROOM 553

Thomas W. Cox, Director of Design Practice, and Louis Kaczmarek, Director of Enterprise Architecture, Tufts University

Teaching and Learning

Serious Games/Simulations: Potential Impact on Assessment and Instructional Design

ROOM 555

Michelle Barthelemy, Coordinator, Greenfield Community College; J. M. Grenier, Director of Online Education, Massachusetts Bay Community College; Peter Shea, Director, Professional Development, Middlesex Community College

Corporate and Campus Solutions

Redesigning Your .edu: 7 Things You Should Know

ROOM 552

Robin S. Robinson, Director, Education Technology and Interactive Media, Framingham State University; Kimberly Emrick, Strategist, iFactory
WEDNESDAY
March 23

2:15–3:05 p.m. (continued)

**COMBINED SESSIONS**

**IT Services: Support Models and Practice**

**ITIL—One Size Does NOT Fit All: A Harvard Business School Case Study**
ROOM 550

John Owen, Director, Technology Support Services, and Molly Tomlinson, Associate Director, Training and Consulting, Harvard Business School; Connie Wilson, Director of Client Services, Yale University

**Teaching and Learning**

**Faculty iPads at Nichols and Fairfield: Comparing Two Projects to Transform Teaching and Learning**
ROOM 551

Jay Rozgonyi, Director, Academic Computing, Fairfield University; Jennifer Fleury, Assistant Professor, Nichols College

3:10–4:00 p.m.

**CONCURRENT SESSIONS**

**Libraries and Scholarship in the 21st Century**

**The DRS Project Toolkit: A Scalable Model for Digital Projects**
ROOM 553

Sarah Sweeney, Digital Repository Manager, and Eli Zoller, Web Developer and Designer, Northeastern University

**Teaching and Learning**

**A Flipped Classroom: Engaging Students In and Out of the Classroom**
ROOM 551

Maryann Gallant, Chair, Applied Technology, and Deanna Gordon, Professor, Applied Technology, Curry College

**COMBINED SESSIONS**

**Policy, Regulations, and Security**

**Learn How to Build a Culture of Information Security Awareness Anywhere**
ROOM 555

Steven Frechette, Information Security Officer, Bristol Community College; Micah Nelson, Information Security Communication Officer, Harvard University

**Teaching and Learning**

**Evidence-Based Instructional Improvement at Scale**
ROOM 550

Bonnie Anderson, Manager of Learning Design and Analytics, Harvard University; Edward R. O’Neill, Senior Instructional Designer, Yale University

Additional project contributor: Doug McKee, Associate Chair, Department of Economics, Yale University
NOTES
NERCOMP 2016 Exhibit Hall

Visit the exhibit hall and view the latest offerings from more than 50 corporations providing technology solutions for higher education. Events held in this area include refreshment breaks on Tuesday and Wednesday, a drawing for three free registrations to NERCOMP 2017, and visiting hours for NERCOMP Central.
EXHIBIT HALL HOURS
BALLROOM A-C

Tuesday, March 22
10:45 a.m.–12:00 noon
1:10–4:30 p.m.

Wednesday, March 23
10:15 a.m.–12:00 noon
12:45–1:30 p.m.

NERCOMP 2017 Drawing for Free Registrations

To enter the drawing for one of three free registrations to NERCOMP 2017, pick up an exhibit hall floor plan card at the tote stuffing area. Visit the exhibit hall and get your card stamped by at least 15 exhibitors. Turn in your stamped card to NERCOMP Central (located in the exhibit hall) by 1:20 p.m. on Wednesday. The drawing will immediately follow. You must be present to win.

NERCOMP Central

Located in the exhibit hall, NERCOMP Central will host representatives from the NERCOMP board and program committee to answer your questions, listen to your suggestions, and talk about opportunities for getting more involved with NERCOMP.
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CORPORATE DIRECTORY

Academic Management Systems
Booth #313
Matt Lods, Business Development Director
sales@academicmanagement.com, 716-204-0464
www.course-evaluation.com

Product Categories: Academic Information Systems; Analytics; Learning Analytics

Adobe Systems
Booth #113
Michael Scrogan
scrogan@adobe.com, 206-675-7660
www.adobe.com/education

Adobe Systems
Booth #113
Michael Scrogan
scrogan@adobe.com, 206-675-7660
www.adobe.com/education

Alertus Emergency Notification
Booth #104
Miles Harriger, Regional Account Manager, Higher Education
mharriger@alertus.com, 202-688-2038
www.alertus.com

Product Categories: Business Continuity, Disaster Recovery, Emergency Planning; Risk Management; Security Management

Artstor
Booth #310
Samantha Moreno, Marketing Coordinator
artstor.org

Product Categories: Academic Information Systems; Digital Publishing; Online Learning

Aruba, a Hewlett-Packard Enterprise Company
Booth #116
Aruba-HPE Higher Ed Sales
megan.tranfaglia@hpe.com, 781-315-6117
www.arubanetworks.com

Product Categories: Identity and Access Management; Network Architecture and Infrastructure; Network Security

Atrion
Tuesday Corporate and Campus Solutions and Lunch Sponsor
John Pyle, Executive Partner
jpyle@atrion.com, 401-825-4188
www.atrion.com

Product Categories: Consulting; Productivity Applications and Systems; Security Management

BCPi
Tuesday Refreshment Breaks Sponsor
Jeff Flynn, Senior Sales Manager
jeff@bcpi.com, 781-232-0373
www.bcpi.com

Product Categories: Cloud Computing and Services; Data Security; Network Security

Bradford Networks
Booth #205
Jon Randall, Sales Manager, Northeast
sales@bradfordnetworks.com, 866-990-3799
www.bradfordnetworks.com

Product Categories: BYOD; Network Security; Security Management

Cambridge Computer
Booth #314
Karen King, Higher Ed Liaison
kking@cambridgecomputer.com, 781-250-3242
www.cambridgecomputer.com

Product Categories: Enterprise Information Systems; Network Architecture and Infrastructure; Storage

Canvas, Bronze Partner
Wednesday Refreshment Breaks Sponsor
G.K. Risser, Regional Director
grisser@instructure.com, 801-869-5000
canvaslms.com

Product Category: Learning Management Systems (LMS)

Carousel Industries
Booth #102
marketing@carouselindustries.com,
800-401-0760
www.carouselindustries.com

Product Categories: Audio and Video Conferencing; Data Security; Network Security

Commvault
Booth #213
888-746-3849
Commvault.com
CORPORATE DIRECTORY

(continued)

D2L, Gold Partner
Booth #207
Kelly Snyder, Business Development Representative
kelly.snyder@d2l.com, 519-514-0001 x3182
www.brightspace.com

Product Categories: Analytics; Online Learning; Student Retention

Dropbox for Education
Wednesday Corporate and Campus Solutions and General Session Sponsor
education@dropbox.com
www.dropbox.com/education

Product Categories: Cloud Computing and Services; Data Security; Storage

Echo360, Bronze Partner
Booth #315
Michelle Kresini, Manager of Academic Partnerships
mkresini@echo360.com, 239-738-6758
echo360.com

Product Categories: Analytics; Lecture Capture; Online Learning

Elfiq Networks
Booth #109
Michael Gibbs, US Northeast Sales Manager
mgibbs@elfiq.com, 781-825-5735
www.elfiq.com

Product Categories: Business Continuity, Disaster Recovery, Emergency Planning; Hardware; Network Architecture and Infrastructure

Ellucian, Platinum Partner
Booth #204
Alan Freund, Solution Specialist
request@ellucian.com, 800-223-7036
www.ellucian.com

Product Categories: Cloud Computing and Services; CRM; Enterprise Resource Planning (ERP)

Envision Technology Advisors
Booth #513/515
Karen Penticost, Director of Sales
karen@envisionsuccess.net, 401-272-6688
www.envisionsuccess.net

Product Categories: Cloud Computing and Services; Network Architecture and Infrastructure; Virtualization

ePlus
Booth #112
Barry Jones, Account Executive
bjones@eplus.com, 781-615-1330
www.eplus.com

Product Categories: BYOD; Hardware; Storage

Epson, Gold Partner
Computer Projectors Sponsor
Booth #212/214
George Poland, Education Account Manager
gregory_poland@ea.epson.com, 203-799-2124
www.epson.com

Product Categories: Audio and Video Conferencing; Digital Signage; Learning Space

Extron Electronics, Silver Partner
Booth #414
Tim Schnabel, Director of Education Programs
sales@extron.com, 800-633-9876
www.extron.com

Product Categories: Audio and Video Conferencing; BYOD; Lecture Capture

Ferrilli
Booth #209
Jessica Bonelli, Technology Account Manager
jbonelli@ferrilli.com, 888-864-3282
www.ferrilli.com

Product Categories: Consulting; Student Information Systems

Fidelis
Booth #114
Fidelis Education
chris@fidelis-inc.com, 352-870-1058
www.fideliseducation.com

Product Categories: Consulting; CRM; Student Retention
FireEye
Booth #206
Tom Gosse, Director, Sales, Higher Education SLED
tom.gosse@fireeye.com, 703-935-1700
www.fireeye.com

Product Categories: Data Security; Network Security; Security Management

Focus Technology Solutions
Tuesday Corporate and Campus Solutions
Booth #312
Kayla Schubert, Marketing and Sales Coordinator
kschubert@focustsi.com, 617-938-6235
www.focustsi.com

Product Categories: Cloud Computing and Services; Storage; Virtualization

GovConnection, Bronze Partner
Booth #409
Marcia Hewey, Marketing Programs Manager
sales@govconnection.com, 800-800-0019
www.govconnection.com

Product Categories: BYOD; Network Architecture and Infrastructure; Network Security

Intel Corporation
Wednesday Lunch Sponsor
Gretchen Stewart, Senior Business Development Manager
gretchen.stewart@intel.com, 207-475-8848
www.intel.com

Product Categories: Analytics; Data Security; Enterprise Information Systems

IntraSystems
Booth #512
Madeline Doherty, Marketing Director
sales@intrasystems.com, 781-986-1700
www.intrasystems.com

Product Categories: BYOD; Network Security; Virtualization

Jenzabar, Platinum Partner
Totebag Sponsor
Booth #406
Pete Denly, Business Development Rep
Peter.Denly@jenzabar.com, 617-492-9099
www.jenzabar.com

Product Categories: Cloud Computing and Services; CRM; Enterprise Resource Planning (ERP)

Juniper Networks
Booth #511
Allen Scalise, Senior Account Manager
ascalise@juniper.net, 508-683-9757

Product Categories: Intrusion Detection and Prevention; Network Architecture and Infrastructure; Network Security

Laserfiche, Silver Partner
Tuesday Corporate and Campus Solutions and General Session Sponsor
Booth #311
Linda Ding, Senior Education Program Strategist
linda.ding@laserfiche.com, 562-988-1688
www.laserfiche.com/solutions/higher-education

Product Categories: Content Management Systems; Document Management

Integration Partners
Booth #304
Bill Xydias, Director of Marketing
vxydias@integrationpartners.com, 781-357-8151
www.integrationpartners.com

Product Categories: Network Architecture and Infrastructure; Network Security; Wireless

Lenovo, Silver Partner
Booth #505
William Peters, Account Executive
wmpeters@lenovo.com, 508-842-0637
www.lenovo.com/education

Product Category: Hardware
CORPORATE DIRECTORY (continued)

Micros Northeast
Booth #508
Rob Willey, Account Manager
rob@microsne.com, 781-248-5202
www.microsne.com

Product Categories: Hardware; Help Desk; Network Architecture and Infrastructure

Modo Labs, Bronze Partner
Booth #210
Charles Chisholm, Account Executive
sales@modolabs.com, 866-391-6636
www.modolabs.com

Product Categories: Learning Management Systems (LMS); Mobile Apps; Student Information Systems

Network Security Group
Booth #507
Michael Gregoire, ESET/NSG Account Manager
mgregoire@netsegrp.com, 617-337-3600

Product Categories: Data Security; Network Security; Security Management

New Horizons Computer Learning Centers
Booth #111
New Horizons Computer Learning Centers
margaret.crispins@nhls.com, 860-768-3549 x3727
www.nhls.com

Product Categories: Help Desk; Identity and Access Management; IT Governance

Nimble Storage
Booth #215
Kevin Fitzgerald, Senior Account Executive
Kevin.Fitzgerald@nimblestorage.com, 603-722-9176
www.nimblestorage.com

Product Category: Storage

Nutanix
Booth #107
Tim Snell, New England SLED Account Manager
tim.snell@nutanix.com, 408-216-8360
www.nutanix.com/solutions/education

Product Categories: Network Architecture and Infrastructure; Storage; Virtualization

Paessler AG
Booth #504
Paessler Sales Team
sales@paessler.com
www.paessler.com

Product Category: Network Architecture and Infrastructure

Quantum Corporation
Booth #506
Nate Gagne, Marketing Manager
info@quantum.com, 800-677-6268
www.quantum.com

Product Categories: Data Security; Data Warehousing; Storage

Rapid7
Booth #115
Tim Hubbard, Regional Sales Manager
Tim_Hubbard@rapid7.com, 857-415-4340
www.rapid7.com

Product Categories: Data Security; Network Security; Security Management

Reduxio Systems
Hotel Key Cards Sponsor
Booth #411
Chip Ernst, Sales Leader, Northeast Region
chip@reduxio.com, 978-760-6557
www.reduxio.com

Product Categories: Business Continuity, Disaster Recovery, Emergency Planning; Storage; Virtualization
Remark Software
Booth #105
Steve Joslin, Senior Manager of Marketing
sales@gravic.com, 610-647-7850
www.remarksoftware.com

Product Categories: Document Management; Student Information Systems

Rolta AdvixeX
Booth #410
Jeff Butts, Account Executive
jbutts@advizex.com, 781-238-8580
www.advizex.com

Product Categories: BYOD; Cloud Computing and Services; Network Security

Schoolology
Booth #309
Alisa Owens, Regional Sales Director
aowens@schoology.com, 212-213-8333
www.schoology.com

Product Categories: Learning Management Systems (LMS); Mobile Apps; Training

ServiceNow
Booth #211
Kevin Molloy, Account Executive
kevin.molloy@servicenow.com
www.servicenow.com

Product Categories: Cloud Computing and Services; CRM

SHI International Corporation
Booth #412
Barbara West, Regional Director, Public Sector North East SLED
Barbara_West@shi.com
SHI.com

Product Categories: Hardware; Network Security; Storage

Software2
Booth #517
sales@software2inc.com, 857-250-3880
www.software2inc.com

Product Categories: Analytics; BYOD; Virtualization

Spectrum Industries, Bronze Partner
Booth #306/308
Shannon Ouimet, Event Coordinator
spectrum@spectrumfurniture.com, 800-235-1262
www.spectrumfurniture.com

Product Category: Furniture

STOP Security Tracking of Office Property
Booth #415
Doug Belfiore, Director, Customer Relations
doug@stoptheft.com, 800-488-7867
www.stoptheft.com

Product Categories: Data Security; Risk Management; Security Management

TeamDynamix
Wednesday Corporate and Campus Solutions
Booth #408
Alex Ritchey, Consultant
aritchey@teamdynamix.com, 614-352-2908
teamdynamix.com

Product Categories: Cloud Computing and Services; Help Desk; Portfolio and Project Management

Tuition Management Systems
Booth #305
Cheryl Cooper, Business Development Manager
ccooper@afford.com, 401-921-3762
www.tuitionmanagementsystems.com

Product Category: E-Commerce

Unit4, Gold Partner
Print Program Sponsor
Booth #413
Curtis Burtcher, Business Development
info-na@unit4.com, 888-247-3776
www.unit4.com/us

Product Categories: CRM; Enterprise Resource Planning (ERP); Student Information Systems

Varonis Systems
Booth #514
Dina Halligan, Marketing Coordinator
877-292-8767
www.varonis.com

Product Categories: Compliance; Data Security; Risk Management
CORPORATE DIRECTORY
(continued)

Veeam Software
Booth #110
Michael Lawrence, Account Executive
Michael.Lawrence@veeam.com, 617-833-1228
www.veeam.com

Product Categories: Business Continuity, Disaster Recovery, Emergency Planning; Data Security; Virtualization

VMware, Bronze Partner
Senior Leadership Forum Sponsor
Booth #108
education@air-watch.com, 404-478-7500
www.vmware.com/business-mobility

Product Categories: BYOD; Identity and Access Management; Mobile Learning

The Walker Group
Tuesday Corporate and Campus Solutions
Booth #405/407
Trent Tubolino, Business Development Manager
ttubolino@thewalkergroup.com, 860-678-3530
www.thewalkergroup.com

Product Categories: Help Desk; Network Architecture and Infrastructure; Virtualization

wepa
Booth #510
David Bannister, Sales and Business Development
david.bannister@wepanow.com, 205-605-6130
www.wepanow.com

Product Categories: Assistive Technology; Cloud Computing and Services

Whalley Computer Associates
Dinner and Comedy Show Sponsor
Booth #509
Chris Whalley, Director of Business Development
cpw@wca.com, 413-569-4227
www.wca.com

Product Categories: Hardware; Network Security; Virtualization

Workday, Platinum Partner
Tuesday Corporate and Campus Solutions
Booth #307
Peggy McGillis, Campaign Director Industries
peggy.mcgillis@workday.com, 925-379-1841
www.workday.com

Product Categories: Cloud Computing and Services; Enterprise Resource Planning (ERP); Student Information Systems

WTC Consulting
Booth #404
Ron Rutherford, Director of Marketing
rrutherford@wtc-inc.net, 213-689-5309
www.wtc-inc.net

Product Categories: Consulting; IT Governance; Portfolio and Project Management
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