Monitor IT trends and student needs

**5 Key Resources**

**Don’t Put Me in a Box**

1. **Monitor IT trends and student needs**
   - EDUCAUSE Review

2. **Benchmark and assess services and capabilities**
   - CDS Assessment Tool

3. **Collaborate and contribute thought leadership**
   - Participate in a working group

4. **Network with peers while learning about the latest technology and trends**
   - Attend the EDUCAUSE Annual Conference

5. **Enhance your management and leadership skills**
   - Explore the EDUCAUSE Institute Programs

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**Central IT spending on information security (including identity and access management) as a percentage of total central IT spending**

- Small Institutions: 0%
- Medium Institutions: 25%
- Large Institutions: 50%

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**Student Success and Completion**

Applying data and predictive analytics is critical to effective student success and completion strategies

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<thead>
<tr>
<th>Category</th>
<th>Current 2018-2019</th>
<th>2020-2022</th>
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<tr>
<td>Universal</td>
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<td>Mainstream</td>
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- Planning and mapping student’s educational plans
- Triggering interventions based on student behavior or faculty input
- Offering self-service resources that reduce advisor workload
- Improving analysis of student data

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**Classroom technologies most likely to be deployed soon**

- Wireless projection: 35%
- Automated lecture capture systems (audio and video): 22%
- Remote monitoring for technical support: 16%

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**Higher Education Affordability**

- Small Institutions: One
- Medium Institutions: A Few
- Large Institutions: Many

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**Universities and colleges face a range of challenges and opportunities in managing and delivering IT services**

- The top ten IT issues for 2016:
  - Central IT spending on information security (including identity and access management)
  - Planning and mapping student’s educational plans
  - Triggering interventions based on student behavior or faculty input
  - Offering self-service resources that reduce advisor workload
  - Improving analysis of student data

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**Source for data points 3-5:**

EDUCAUSE Core Data Service, 2016

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**Universal**

- Planning and mapping student’s educational plans

**Mainstream**

- Triggering interventions based on student behavior or faculty input

**Growing**

- Offering self-service resources that reduce advisor workload

**Emergent**

- Improving analysis of student data

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**Participate in a working group**

- Enhance your management and leadership skills

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**EDUCAUSE**

Click on any resource or data point to learn more.