I implemented EAB Student Success Collaborative: Campus at Perimeter College, the Associate-degree-granting division of Georgia State University.

Established markers and milestones for all academic pathways that are predictive of success or attrition.

Every student is provided a risk level that warrants a specific outreach based on level.

Impact on Student Supports

- The technology allows us to provide better customer service to students.
- We are able to create and track proactive outreach plans.
- Every student is able to be assigned to their advisor to monitor alerts.
- We were able to increase the number of advisors to lower our ratio.
- We developed a note-taking and tracking system that can be shared amongst advisors and campuses.

Top Successes

- Our academic pathways were established and each align with a 4-year program.
- Lowered the ratio of students to advisor, by hiring 26 new advisors.
- Graduation rates at Perimeter College had the largest increase ever and almost doubled in one year.

Challenges

- Changing the culture of advising on an established campus.
- This includes the structure of advising, how students are assigned and expected to meet with their advisor, and how students are tracked.