



Ramapo College of New Jersey

Targeting Risk & Intervention

Description

During the 2016-2017 academic year, Ramapo began an outreach strategy utilizing predictive model data. We made the decision to employ “Success Plans” with all first-year students based on their predictive score and/or academic standing. Advisors use the plans to track their advisees. The plans require students to complete “To Do” items, such as:

- Attend advisement meetings
- Complete the LASSI (an academic strategies assessment)
- Explore a campus resource

Impact on Student Supports

The implementation of Success Plans for first-year students has enhanced our proactive and appreciative advisement model:

- Predictive Modeling has shaped our communication with students through Starfish and what interventions we employ, based on their predictive level of risk for attrition.
- Our use of Starfish allows for better communication between student support staff.
- We are currently implementing new degree-planning software that will enable more connected interaction between advisor and advisee.

Top Successes

Mandatory Academic Advisement appointments throughout the first year and utilizing Connect have led to:

- Increased rapport-building and earlier at-risk interventions.
- 2% decline in students on Academic Warning at end of first semester and 11% decline in students that continue onto Academic Probation after Warning.



Challenges

- Academic Advisors merging the new practice of Success Paths based on Predictive Modeling with continued use of Success Plans for students on Academic Warning.
- Encouraging student usage of the Success Plan/Path.

